



Brain Injury Service Map

-

Western Australia



Preface

On 24th July 2021, Synapse in Western Australia facilitated their inaugural Brain Injury Network event in Perth. Providers from a broad range of public and private, government and not for profit services attended this event and have contributed to this document by mapping the services they provide to people impacted by brain injury. Other service providers listed in this document have contributed subsequent to the network event.

This Brain Injury Service Map provides information on a range of public, private and community services which support people with a brain injury in Western Australia.

It includes: a description of the *service, referral process, eligibility, and current capacity* of a range of services and supports available in WA to people impacted by brain injury from time of acquiring their injury to 12 months post-hospital discharge.

The information in this document has been provided voluntarily by the service providers listed throughout. All effort has been made to check that the information provided is correct at time of completion and release of the latest version.

If you would like to provide details of a service or changes to a service already listed, then contact:

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WA Brain Injury Service Map

Stage: HOSPITAL – Admission

Joondalup Health Campus – Stroke Unit

A dedicated area within ward C3 that provides early assessment, time critical therapy and rehabilitation and specific stroke unit care to inpatients with a stroke, suspected stroke, or Trans Ischemic Attack (TIA). The service comprises a 12-bed unit, including 6 hyper-acute care beds, which are co-located with a therapy space. The Stroke Unit is staffed by a dedicated multidisciplinary team including: Stroke Consultant, Neurologist and Neuro-Ophthalmologist, Nursing including Stroke Clinical Nurse Specialist, Physiotherapy, Occupational Therapy, Speech Pathology, Social Work and Dietetics.

ELIGIBILITY: Not age specific

REFERRAL PROCESS: Blanket referral for screening for stroke and all brain injuries for Occupational Therapy & Physiotherapy.
Referral to speech services for people with traumatic brain injury by multi-Disciplinary team (MDT)

CURRENT CAPACITY: 13 beds for stroke patients but increases due to need and hospital capacity

CONTACT: **Nadine Hall** - Snr Social Worker (inpatient stroke)
E: HallN@ramsayhealth.com.au

Sir Charles Gairdner hospital (SCGH) – Acute Neurology (G51) & Neurosurgery (G52)

Provide acute care post stroke, brain injury and other neurological conditions. SCGH is home to WA's only Comprehensive Cancer Centre, providing specialist neurosurgical intervention for brain and spinal tumours. Provides early assessment, treatment, and discharge planning (inclusive of referrals to inpatient and outpatient rehabilitation services as required) is provided. Multi-Disciplinary Team includes Occupational Therapy, Physiotherapy, Speech Pathology, Dietitians, Social Work, Pharmacy.

ELIGIBILITY: Adults 16 yrs +
No specific catchment. Discharge planning guided by catchment area.
As SCGH has the 24/7 Neurological Intervention and Imaging Service of Western Australia, patients may be referred to their catchment hospital under the Endovascular Clot Retrieval (ECR) pathway.

REFERRAL PROCESS: Blanket referral for all neurological/ neurosurgical conditions. Screening to determine patients requiring input is completed as required by all members of the Multi-Disciplinary Team.

CURRENT CAPACITY: G52 – 19 beds, 9 bed HDU (patients also in other wards as demand requires)
G51 – 25 beds (patients also in other wards as demand requires)

CONTACT: **Lauren Foord** – Senior Occupational Therapist (Neurosurgery)
E: lauren.foord@health.wa.gov.au
Billie Corrigan – Senior Occupational Therapist (Neurology)
E: billie.corrigan@health.wa.gov.au

Royal Perth hospital (RPH) – Acute Hospital

Early assessment and commencement of treatment.

Education to patients / families / carers.

Referrals across a variety of wards in the acute hospital system including Intensive Care Unit (ICU)/ Neurology / Trauma

ELIGIBILITY: RPH Trauma unit: 14 yrs +

REFERRAL PROCESS: Referrals from RPH ICU, Emergency Department (ED), general wards, neurological/ neurosurgery.
Blanket referral for screening for stroke and all brain injuries for OT & physio
Referral to speech services for people with traumatic brain injury by multidisciplinary team

CONTACT: **Fiona Khamhing** – Senior OT
E: Fiona.khamhing@health.wa.gov.au

Fiona Stanley hospital – Acute Neurology (6B)

Acute stroke and neuro service.

Early assessment and rehabilitation.

Discharge planning

CONTACT: **Sue Winnall** – OT Coordinator
E: susan.winnall@health.wa.gov.au
Alexis Stewart – OT Coordinator
E: alexis.stewart@health.wa.gov.au

Insurance Commission of WA (ICWA) – Catastrophic Injury Support Scheme (CISS)

Scheme funds necessary & reasonable treatment care and support for individuals catastrophically injured on WA roads. Acute inpatient - whole of life if client remains catastrophically injured

ELIGIBILITY: 0+ years
Catastrophic brain injury criteria
Statewide

REFERRAL PROCESS: Police reports
Online notification from hospitals (ICU's, RPH, FSH), community &/or claimant

CURRENT CAPACITY: no limit if eligibility criteria are met

CONTACT: **Michelle Weekes** – Acting Care Services Manager (CISS)
E: michelle.weekes@icwa.wa.gov.au

Stage: HOSPITAL – Inpatient (Rehabilitation)

Perth Children’s Hospital (PCH) – Inpatient Acute and Sub Acute (Rehabilitation)

We provide acute assessment and treatment for inpatients following moderate to severe brain injury resulting from trauma, stroke, tumour, infection, autoimmune causes, and other related diagnoses.

Intensive individualised goal directed rehabilitation from Multi-Disciplinary Team including 1:1 therapy, family and caregiver education, discharge planning, NDIS access and planning. Multidisciplinary team includes medical staff, Occupational Therapy, Physiotherapy, ABI Clinical Nurse Specialist, Speech Pathology, Music Therapist, Dietician, Social Work, Clinical Psychology, Neuropsychology, Pharmacy, Case Manager, Teachers. Education liaison and teaching provided by Primary and Secondary school teachers employed by Dept of Education physically located within the hospital, the same teachers are accessible throughout the patient journey.

ELIGIBILITY: 0-16yrs
Meet criteria for moderate to severe brain injury
State-wide service

REFERRAL PROCESS: E-referrals primarily from ICU, Neurology, Neurosurgery, General Medical specialties at PCH. Adult service e-referrals with discussion pre-transfers also occur

CURRENT CAPACITY: Approx. referrals ~ 40 new patients per year
No specific limits, no dedicated beds allocated for inpatients for Rehabilitation, primarily managed on our Neurology/Neurosurgical/Cardiology ward, but frequently have outliers.

CONTACT: **Ann Townley** – ABI Clinical Nurse Specialist
E: ann.townley@health.wa.gov.au

Fiona Stanley hospital – State Rehabilitation Service (ABI)

Provide inpatient, sub-acute rehab for people with newly acquired brain injury (ABI)

- 1:1 and groups
- Discharge planning and onward referrals
- education for individuals and families with some targeted / specific for organisations (eg: support workers) for discharge

ELIGIBILITY: Anyone with an Acquired Brain Injury
Medically stable
Able to participate in Rehab

REFERRAL PROCESS: E-referral (WA Health)
Consultant to consultant
Trusted assessor
Waitlist can affect the area someone goes to

CURRENT CAPACITY: 30 beds

CONTACT: **Sandy Denison** – Nurse Unit Manager (ABI): State Rehabilitation service
E: Sandra.denison@health.wa.gov.au

Fiona Stanley Fremantle Hospital Group (FSFHG) – NDIS Linkage Team

We provide consultation and advice to hospital inpatient staff about NDIS processes. The purpose of our service is to build workforce capacity when working with the NDIS. This can include running education and training, case management support, escalation, as well as development of resources, templates, and pathways

ELIGIBILITY: Any clinician at FSFHG requiring support with NDIS related issues can refer. Generally, we support teams when the patient requires NDIS funded supports for a safe or sustainable discharge from hospital.

REFERRAL PROCESS: E-referral (WA Health)

CURRENT CAPACITY: Nil waitlist, will provide immediate support to clinicians and teams as required

CONTACT: **Meg Townsend** – Senior Social Worker: NDIS Linkage team
E: meg.townsend@health.wa.gov.au

Osborne Park hospital – Department of Rehabilitation Medicine (DRM) – Ward 4

** formerly known as Younger Adult Rehabilitation (YAR)

30 bed inpatient subacute rehab for 18+, inclusive of ABI. Therapy in areas of physical, cognitive, emotional and equipment supporting patients and families to return to the community

ELIGIBILITY: Statewide (not just OPH / SCGH catchment)
18-65yrs
Medically stable
Established Rehabilitation goals & capacity to participate

REFERRAL PROCESS: E-referral (WA Health)
Consultant to consultant, reviewed by OPH Rehab Registrar prior to OPH admission
Trusted assessor

CURRENT CAPACITY: 8-person waitlist (fluctuates weekly)
30 beds – SCGH admissions prioritized, but can accept from other hospitals

CONTACT: **Kendall Catto** – A/Senior OT (DRM Ward 4)
E: Kendall.catto@health.wa.gov.au

Osborne Park Hospital – Stroke Services: Ward 2

16 bed Stroke unit, early supported discharge (intensive in-home rehab) and stroke outpatient clinic. Same therapy as YAR (above)

ELIGIBILITY: NMHS + negotiation with WACHS admission
18+ years
Cannot accommodate patients with tracheostomy

REFERRAL PROCESS: Consultant to consultant

CURRENT CAPACITY: Approx. 1 week waitlist
Will admit patients within NMHS catchment; outside of this by negotiation;
SCGH admissions prioritisation

CONTACT: **Toni Heinemann** – Occupational Therapist
E: Toni.Heinemann@health.wa.gov.au

Attadale Rehabilitation Hospital

Private inpatient rehabilitation - Physiotherapy, Occupational Therapy, Speech Pathology, Social Work, and dietetics

ELIGIBILITY: 18+ years
private
not just ABI rehab

REFERRAL PROCESS: Inpatient referrals can be sent by fax or email to the Clinical Services manager or Assessment nurse on:
E: customerservice.arh@ramsayhealth.com.au
F: (08) 9330 2368

CURRENT CAPACITY: 39 private beds mixed rehab

CONTACT: **Courtney Martin** – Senior Physiotherapist
E: MartinC@ramsayhealth.com.au

Bentley Health Service

20 bed inpatient subacute rehab for 18+, inclusive of ABI. Therapy in areas of physical, cognitive, emotional and equipment supporting patients and families to return to the community

ELIGIBILITY: 18+ years

REFERRAL PROCESS: E-referral (WA Health)
Consultant to consultant
Trusted assessor
Waitlist can affect the area someone goes to

CURRENT CAPACITY: 10 beds Young Adult Rehab; inclusive of neuro/ABI
10 stroke rehab beds; will take other neuro/ABI at times.
PPH priority.

CONTACT: **Callum McGougan** – Senior OT and A/ Team leader
E: callum.mcgougan@health.wa.gov.au

Joondalup Health Campus – Stroke Unit

A dedicated area within ward C3 that provides early assessment, time- critical therapy and rehabilitation and specific stroke unit care to inpatients with a stroke, suspected stroke or Trans Ischemic Attack (TIA). The service comprises a 12-bed unit, including 6 hyper-acute care beds, which are co-located with a therapy space. The Stroke Unit is staffed by a dedicated multidisciplinary team including: Stroke Consultant, Neurologist and Neuro-Ophthalmologist, Nursing including Stroke Clinical Nurse Specialist, Physiotherapy, Occupational Therapy, Speech Pathology, Social Work and Dietetics

ELIGIBILITY: All ages;
Catchment area;
Public service

REFERRAL PROCESS: Blanket referral for screening for stroke and all brain injuries for Occupational Therapy & Physiotherapy
Referral to speech services for people with traumatic brain injury by multidisciplinary team

CURRENT CAPACITY: 12 bed unit, including 6 hyper-acute care beds

CONTACT: **Nadine Hall** - Snr Social Worker (inpatient stroke)
E: HallN@ramsayhealth.com.au

WA Country Health Service (WACHS)

Albany; Bunbury; Busselton; Geraldton offer inpatient rehabilitation for a range of neurological conditions. Patients may be referred directly to these hospitals for rehabilitation or may undergo rehabilitation at a metropolitan hospital prior to going to a regional hospital.

Other country hospitals may take patients as part of discharge planning / transition to community but may not offer rehabilitation.

ELIGIBILITY: E-referral (WA Health)
Consultant to Consultant
Trusted assessor

CONTACT: **Madhavi (Madi) Rangaiah** – Program Officer Allied Health
E: Madhavi.rangaiah@health.wa.gov.au

Stage: HOSPITAL – Preparation for Discharge and Outpatient Services

Perth Children's Hospital (PCH) – Sub-Acute Outpatient Rehab (iRehab)

The iRehab Service is an outpatient rehabilitation service. The multidisciplinary team provide time limited, goal directed intensive rehabilitation for children and young people following acquired brain injury. iRehab also provides intensive rehabilitation for children with cerebral palsy, spinal cord injuries, neuromuscular disorders, complex multi-trauma.

Two primary streams:

1. Post-Inpatient Subacute Rehabilitation
2. Community Referrals for Children more remote from their injury.

Community referrals are assessed for eligibility based on existing services, specific needs and goals of rehabilitation.

Team members include; Case Manager, Clinical Nurse Specialist, Medical, Occupational therapy, Physiotherapy, Speech Therapy, Social Work, Case Manager, Clinical Psychology, Neuropsychology, Primary and Secondary Teachers from Department of Education (liaison and teaching roles).

Eligible families from outside the Perth Metro area can stay at Ronald McDonald House during the program.

Currently run as face to face only with current development of Tele-Rehab model underway.

ELIGIBILITY: 0-16 years
Identified rehabilitation goals with 2 disciplines
Require intensity and would benefit from the time limited service offered by the service (2- 3 days/week, 2-3 sessions/day, 6-8 week duration)
State-wide service

REFERRAL PROCESS: E-referral (WA Health) Referrals from Inpatient team for subacute- outpatient rehab.
Medical teams within PCH for ex-community referrals.

CURRENT CAPACITY: Approximately 15 patients per month

CONTACT: **Rae Robinson** - iRehab Coordinator
E: rae.robinson@health.wa.gov.au

Perth Children's Hospital (PCH) – Acquired Brain Injury (ABI) Outpatient Service

The Acquired Brain Injury Service provides monitoring and surveillance following childhood acquired brain injury. The service includes access to Rehabilitation Medical, ABI Clinical Nursing, Clinical Psychology, Neuropsychology, Community Mental Health Nurse Support, Education Liaison and Case Management.

In conjunction with the young person's family, General Practitioner and Community Team – the Service can provide Paediatric Rehabilitation Management; access to time-limited psychological assessment and

intervention including in-home support for families from Community Mental Health Nursing. Advocacy, referral, support and linkages with relevant hospital services and community agencies.

Transition to appropriate adult-based services from 16 onwards.

ELIGIBILITY:	0-16 years Moderate to severe brain injury State-wide service
REFERRAL PROCESS:	E-referral (WA Health) Consultant or GP referral
CURRENT CAPACITY:	Fortnightly half day clinic approximately 40 new referrals per year, approximately 120 children with ongoing follow-up.
CONTACT:	Ann Townley – ABI Clinical Nurse Specialist E: ann.townley@health.wa.gov.au

Fiona Stanley Hospital (FSH) – State Rehabilitation Service (SRS): Community Nursing Service

Provides outpatient nursing follow up at 1 month post discharge to review services received post discharge from SRS at Fiona Stanley Hospital.

ELIGIBILITY:	all current FSH – SRSB inpatients
REFERRAL PROCESS:	no referral process
CONTACT:	Irene Buckley – Clinical Nurse Specialist E: irene.buckley@health.wa.gov.au

Fiona Stanley Hospital – State Rehabilitation Service: Outpatient Medical Acquired Brain Injury (ABI)

Provision of tertiary level care in which the primary clinical purpose or treatment goal is improvement in the functioning of a patient with an impairment, activity limitation or participation restriction due to an acquired brain injury. The patient is capable of actively participating. The service supports self-management, minimises acute episodes and hospitalization, prevent deterioration.

ELIGIBILITY:	Adult patients with an acquired brain injury (focusing on moderate to severe traumatic brain injuries) Patients with loss of function, impairment or disability secondary to illness or injury, requiring assessment for treatment, rehabilitation and supports Difficulty coping with ADL's with potential for improvement with therapeutic intervention and rehabilitation from a specialized Multi-Disciplinary Team Resident in the community Statewide service (no postcode restrictions) – rural telehealth liaison
REFERRAL PROCESS:	General Practitioner (GP) referral E-referral
CURRENT CAPACITY:	waitlist variable from 3-12 months – triaged by Dr

CONTACT: **Dr Stephanie Tang** – Consultant Rehabilitation Physician
E: stephanie.tang@health.wa.gov.au
Dr Arti Fayers – Consultant Rehabilitation Physician
E: arti.fayers@health.wa.gov.au

Fiona Stanley Hospital – State ABI Rehabilitation Service: Outpatient Speech Pathology

For brain injury population. 1 FTE provides speech pathology services (as part of Multi-Disciplinary Team) to patients typically post inpatient / RITH. Services include communication & swallowing rehab and education to patient and family and liaison with community services as indicated.

ELIGIBILITY: Medical governance of FSH rehabilitation medicine doctor
ABI, neuro, spinal late effects of disability
Patients who require multidisciplinary coordinated care – SP is occasionally the only discipline involved
Patients who require specialist or complex care and their needs cannot be met at the community level
The clinic also offers consultancy service and education for SP clinicians in rural and remote of WA

REFERRAL PROCESS: E-referral

CURRENT CAPACITY: Current waitlist up to 3 months

CONTACT: **Elysha Cummins** – Senior Speech Pathologist
E: Elysha.cummins@health.wa.gov.au
P: 08 6152 7320

Sir Charles Gairdner Osborne Park Health Care Group (SCGOPHCG) – Outpatient Rehab

The service offers neurological, cognitive, and functional rehabilitation. We provide goal-based outpatient rehab to improve functional independence in ADL for under 65yo in north metro catchment.

ELIGIBILITY: Under 65yrs
Medical governance at SCGH
Living within north metro health service catchment
Short-term rehab goals, whereby the patient has capacity to benefit from therapy
No primary diagnosis related to M/Health rehab
No primary goals related to M/Health, NDIS applications, home mods/equip
No permanent high level care patients
No workers comp patients / ICWA
Not accessing private rehab

REFERRAL PROCESS: Waitlist variable

CONTACT: **Kimberly Keeley** – Occupational Therapy
E: Kimberly.Keeley@health.wa.gov.au

Sir Charles Gairdner hospital – Neuro Outpatients: Physiotherapy

5 day / week service for all neuro conditions. Service run by senior Physio and 4 final year physio students

ELIGIBILITY: Medical governance at SCGH
Living within north metro health service catchment
Short-term rehab goals, whereby the patient has capacity to benefit from therapy
No primary diagnosis related to M/Health rehab
No primary goals related to M/Health, NDIS applications, home mods/equip
No permanent high level care patients
No workers comp patients / ICWA
Not accessing private rehab

REFERRAL PROCESS: e-referral

CURRENT CAPACITY: 1.0 FTE waitlist with depend on categorisation of referral

CONTACT: **Cameron Mead** - Physiotherapist
E: cameron.meade@health.wa.gov.au

St John of God Midland – Outpatient Neuro

Allied Health and medical services catering to stroke, ABI & TBI, Functional Neurological Disorder (FND).

ELIGIBILITY: 18+ years
Stroke / ABI / TBI / FND; other neurological issues that don't fit into Parkinsons, Motor Neuron and Memory Clinic services
Midland catchment area - [post-codes-midland-catchment-002.pdf \(sjog.org.au\)](#)
Not accessing private, workers comp, other insurance claims and active with NDIS Therapy.

REFERRAL PROCESS: Site specific referral form emailed to central email. Link - [generic-referral-2019.pdf \(sjog.org.au\)](#)
Triage by individual discipline
Treatment goals essential and additional reports e.g. discharge summary, handover.

CONTACT: **Catherine Udall** – Senior Occupational Therapist
E: catherine.udall@sjog.org.au

Osborne Park hospital Outpatient – Early Supported Discharge (ESD)

Intensive in-home stroke specific Multi-Disciplinary Team rehab. Support staff visits three to four times per week, dependant on requirements. Most patients come from the OPH catchment.

ELIGIBILITY: 18yrs+
Goal-directed

REFERRAL PROCESS: Most referrals from OPH stroke unit

CURRENT CAPACITY: Waitlist varies depending on need/capacity

CONTACT: Katrina Simmons – OT
E: Katrina.Simmons@health.wa.gov.au

Osborne Park hospital Outpatient – Stroke Unit

This outpatient program supports our catchment with regular clinic appointments, as well as providing back up for stroke patients who may need to re-visit a service after some time away from OPH.

The Stroke Rehabilitation Service is made up of a multi-disciplinary team of specialists that have highly specialised skills specific to stroke patients. They only work with stroke patients, ensuring that they provide the very best in therapies to deliver the best possible outcomes.

ELIGIBILITY: 18yrs+
Goal-directed

REFERRAL PROCESS: most referrals from OPH stroke unit

CURRENT CAPACITY: waitlist varies depending on need/capacity

CONTACT: Geraldine Mardon – Occupational Therapy
E: Geraldine.Mardon@health.wa.gov.au

Joondalup Health Campus – Outpatient Service

Stroke specific, multidisciplinary hospital-based outpatient service encompassing Occupational Therapy, Physiotherapy, Speech Pathology and dietetics

ELIGIBILITY: 18yrs and above
Reside within JHC catchment area
Patient consents to referral
From inpatient / RITH only - no other community referral
Non-traumatic stroke diagnosis
Patient has identified rehabilitation goals

REFERRAL PROCESS: Site specific (allied health stroke outpatients) referral form emailed to central email
Triage by individual discipline
Treatment goals essential and additional reports

CURRENT CAPACITY: Occupational Therapy waitlist 3-4 weeks
Speech Pathology waitlist 2 weeks
Physiotherapy waitlist 2 weeks

CONTACT: Sarah Sinclair – Senior Physiotherapist
E: SinclairSarah@ramsayhealth.com.au
Sarah Bennett – Senior Occupational Therapist
E: BennettSarah@ramsayhealth.com.au
Tallie Nish – Senior Occupational Therapist
E: NishT@ramsayhelath.com.au
Melinda John – Senior Speech Pathologist
E: JohnMelinda@ramsayhealth.com.au

Rehabilitation in the Home (RITH)

We provide intensive home-based, short-term rehabilitation after inpatient discharge, and see people with all diagnoses, including ABI survivors. We are a multidisciplinary team of senior Allied Health clinicians and have Registrars, Rehabilitation or Geriatrician Consultants as part of our team.

Our staff are highly experienced in providing rehabilitation to survivors of stroke, traumatic brain injury, hypoxic brain injury, spinal cord injury, neurological and neurodegenerative conditions. Our staff are aware of the impact on environment on rehabilitation and are comfortable working with families and in the community.

ELIGIBILITY: Referrals are accepted when the patient:

- Requires allied health services that would otherwise require inpatient admission and can not be provided in an outpatient or community setting.
- Is medically stable
- Has an accessible and safe home environment
- Can actively participate in a goal orientated rehabilitation program
- Consents to receiving Rehabilitation in the Home
- Lives within the Rehabilitation in the Home catchment area.

REFERRAL PROCESS: Referrals are made by the inpatient allied health team, prior to discharge home. Please refer to [Rehabilitation in the Home \(RITH\) \(health.wa.gov.au\)](http://health.wa.gov.au) for referral details.

CURRENT CAPACITY: There is no cap on our service, and we see patients the day after discharge. We have seven offices across the metropolitan area.

CONTACT: **Jocelyn White** – Snr Occupational Therapist Stroke/Neurology
E: jocelyn.white@health.wa.gov.au
Ashan Weerakkody – Senior Physiotherapist Neurology / Stroke
E: ashan.weerakkody@health.wa.gov.au

If you work at:	Please call:	or Email:
SCGH or Joondalup	0410 666 458	nmhs.rith@health.wa.gov.au
AHS, BHS, SJOG Midland, RPH	6477 5152	rph.rith@health.wa.gov.au
RGH, FSH, FHHS	9431 3925	fsh.rith@health.wa.gov.au

Armadale Community Rehabilitation

A time-limited, Multi-Disciplinary Team outpatient, goal-oriented rehab program.

Multi-Disciplinary Team = medical; Physiotherapy; Occupational Therapy; Social Worker; Speech Pathology; Dietetics; Clinical Psych; Podiatry; Nursing; Therapy assistants and triage officers

ELIGIBILITY: Requires or will likely require multidisciplinary rehab
Rehabilitation goals and potential
Armadale hospital catchment area
18+ yrs
Not currently accessing another rehab service
No insurance claims

REFERRAL PROCESS: E-referral from other hospitals
Community referrals from GP via fax / email
Other community referrals considered on a case-by-case basis (ie: service providers)
Fax / email from private hospitals

CURRENT CAPACITY: Variable across disciplines and urgency
Medical – Rehab Physician = approx. 3 months (for under 65yrs)
Geriatrics = approx. 6-7 months
Allied health – 4-6 weeks for initial appt / assessment
Phone for urgent referrals recommended but still limited by availability

CONTACT: **Melissa Meade** – A/Manager Community Rehab
E: melissa.meade@health.wa.gov.au

Bentley Health Service – Community Rehabilitation

ELIGIBILITY: Have rehab goals / potential
BHS catchment area
18+ yrs
Not currently accessing another rehab service
Generally requiring Multi-Disciplinary Team input

REFERRAL PROCESS: Referral via e-referral or GP letter / email / fax

CURRENT CAPACITY: Occupational Therapy – waitlist 3-4 weeks

Stage: COMMUNITY SERVICES – Not-for-Profit

Synapse – Australia's Brain Injury Organisation

Synapse provides a range of support services for people who have been impacted by brain injury (BI) and disability, and promotes quality of life, self-determination and choice through information, specialist support and targeted research activities.

In WA we provide a range of peer to peer supports such as Reconnections (support) groups and Facebook groups for individuals living with BI and one for their loved ones; BrainBank panel and podcasts and 1:1 peer support. We also have a National Information and Referral Service (1800 673 074) and provide Support Coordination and tailored Brain Injury Awareness training.

ELIGIBILITY:	Anyone impacted by brain injury
REFERRAL PROCESS:	Any referral channel including self-referral
CURRENT CAPACITY:	No waitlists
CONTACT:	<p>Kylie Jackson - WA Local Engagement officer E: kjackson@synapse.org.au Call 1800 673 074 Send us a message via our website (https://synapse.org.au/contact-us/)</p>

Brightwater Transitional Rehabilitation Program, Oats St

The Transitional Rehabilitation Program is a 48-place therapist led facility that provides impairment and functional based rehabilitation services for people with an acquired brain injury. There are 45 beds on site consisting of 35 beds across eight houses; 10 supported Independent Living Unit; and 5 -10 community places. The built environment is unique, reflecting the client's different stages of ability, from high care to independent living with support. Clients progress through the houses as their skills increase; with housemates are at a similar stage of rehabilitation. The focus of the rehabilitation program is to work towards client identified goals and to maximise their independence.

ELIGIBILITY:	<p>Acquired brain injury and referral from hospital or community 18-65 yrs Dept of Health; ICWA or private funding</p>
REFERRAL PROCESS:	<p>1300 223 968 welcome@brightwatergroup.com Self-referral, hospital discharge, or Support Coordination Individual enquiry – referral form, evidence of funding (NDIS services), evidence of discharge</p>
CURRENT CAPACITY:	short waitlist at the moment – ebbs & flows so best to make contact
CONTACT:	<p>Tricia Dewar - Manager Rehabilitation and Community E: tricia.dewar@brightwatergroup.com W: https://brightwatergroup.com/disability/brain-injury-rehabilitation/</p>

Brightwater Transitional Accommodation Program, Marangaroo

The Transitional Accommodation Program is for people with disability who are experiencing, or are at risk of, extended lengths of stay in the Perth metropolitan hospital system and other health or government funded programs. It provides services for 23 people aged 16 to under 65 years who have high and complex care needs, enabling them to optimise their physical and psychosocial functioning and maximise their ability to enter long term supported accommodation or to return home with community support.

ELIGIBILITY: Aged 16 up to 65 yrs
Discharge from hospital post ABI and complex care needs – not suitable for rehabilitation
Capacity to be transitioned

REFERRAL PROCESS: 1300 223 968
welcome@brightwatergroup.com
Self-referral, hospital discharge, Support Coordination
Individual enquiry – referral form, evidence of funding (NDIS services), evidence of discharge

CURRENT CAPACITY: Short waitlist at the moment – ebbs & flows so best to make contact

CONTACT: **Tricia Dewar** - Manager Rehabilitation and Community
E: tricia.dewar@brightwatergroup.com
W: <https://brightwatergroup.com/disability/transitional-accommodation-program/>

Brightwater Supported Independent Living (SIL)

Brightwater supports people with complex disabilities, including neurological, cognitive, psychosocial and physical disabilities. We specialise in acquired brain injury and Huntington's disease.

All of our homes are:

Accessible and functional, with modifications like hoists, ramps and handles available if required; Close to local amenities, community services and public transport; Equipped with a shared computer and WiFi access; Supported by trained Brightwater staff, including sleepover shifts and active overnight assistance; and Close-knit and cozy. All clients have their own room and may share a house with 1-5 other people and up to 12 total people per site cluster.

ELIGIBILITY: Acquired brain injury with or without mental health diagnosis; or Huntington's Disease
18yrs +
NDIS; ICWA; DSOA or private funding

REFERRAL PROCESS: 1300 223 968
welcome@brightwatergroup.com
Hospital discharge, Support Coordination
Individual enquiry – referral form, evidence of funding (NDIS services), evidence of discharge

CURRENT CAPACITY: Waitlist depends on securing SIL plan approval and then matching care level (low, medium, high supports)

Best to send referrals to 'keep warm' as new vacancies can be unpredictable
ABI Locations: Balcatta, Maylands, Manning, Bentley, Cannington, Warnbro;
Huntington's Locations: Belmont, Carlisle

CONTACT: **Anne Hawkins** – Manager Supported Independent Living
E: anne.hawkins@brightwatergroup.com
W: <https://brightwatergroup.com/disability/supported-independent-living/>

Brightwater Capacity Building Program

The Capacity Building Program is for people who are seeking support and either improve their current abilities in everyday life OR relearn lost abilities which may assist them to live their best life at home and in the community. The program is structured to service its participants predominately in-line with the National Disability Insurance Scheme principles which are to increase social and economic participation for participants and supporting them to live as a citizen in their community as those living without a disability.

ELIGIBILITY: NDIS or private funding
18yrs+

REFERRAL PROCESS: 1300 223 968
welcome@brightwatergroup.com
Hospital discharge, Support Coordination
Individual enquiry – referral form, evidence of funding (NDIS)

CURRENT CAPACITY: Dependent on specialty required (eg: Support Coordination, Speech Pathology, Occupational Therapy, Positive Behaviour Support, etc.)

CONTACT: **Tricia Dewar** - Manager Rehabilitation and Community
E: tricia.dewar@brightwatergroup.com
W: <https://brightwatergroup.com/disability/therapy-services-skills-for-living/>

Neurological Council of WA

A free state-wide, community-based nursing service called Neurocare. Neurocare helps clients maintain their independence and self-manage their neurological condition. Our integrated neurological nurses deliver Neurocare by home visits, telehealth video conferencing, telephone consultations, email and consultations at our clinic. Our nurses provide:

- Comprehensive nursing assessments
- Client and family education about their condition/symptoms, its progression, care options and self-management of symptoms
- Health monitoring
- Regular updates to the health care team
- Health navigation
- Referrals for other services.

ELIGIBILITY: Have a neurological condition
Pre-NDIS funded supports

REFERRAL PROCESS: Telephone, form on website, email—self-referrals and referrals from health professional and other organisations are welcome

CURRENT CAPACITY: Clients will receive telephone contact within 5 working days of referral (and home visit within 21 working days of referral)

CONTACT: **Kym Heine** – Community Nurse Consultant
E: kym.heine@ncwa.com.au
W: <https://www.ncwa.com.au/>

Stroke Foundation

The Stroke Foundation (<https://strokefoundation.org.au/>) is a national charity that partners with the community to prevent, treat and beat stroke. We stand alongside stroke survivors and their families, healthcare professionals and researchers. We build community awareness and foster new thinking and innovative treatments. We support survivors on their journey to live the best possible life after stroke. We are the voice of stroke in Australia, and we work to:

Raise awareness of the risk factors and signs of stroke, and to promote healthy lifestyles

Improve treatment for stroke to save lives and reduce disability

Improve life after stroke for survivors

Encourage and facilitate stroke research.

Advocate for initiatives to prevent, treat and beat stroke.

Raise funds from the community, corporate sector, and government to continue our mission.

ELIGIBILITY: Services are available to survivors of stroke, their families and carers, health professionals and researchers in the area of stroke

REFERRAL PROCESS: StrokeLine (free call): 1800 787 653 or email: strokeline@strokefoundation.org.au (Monday-Friday, 9am to 5pm Eastern Standard Time)

CURRENT CAPACITY: n/a

CONTACT: **Luke Hays** – State Manager, WA & SA
Ph: +61 8 6558 2501
E: lhays@strokefoundation.org.au

Injury Matters – Road trauma Support WA

Injury Matters delivers Road Trauma Support WA (RTS WA), a free state-wide service offering information, support and specialised grief, loss and trauma counselling to anyone in Western Australia who has been affected by a road crash, regardless of when the event occurred. The service aims to reduce the ongoing psychological and social distress for people affected by road trauma in WA.

RTS WA recognises that everyone's experience and the support needed is personal to them and offers free information and tools to help guide you through some of the concerns and emotions individuals may have after a road crash. Our specialised team offer a free counselling service in person in our Leederville office, over the phone or video and, are by appointment only.

Service is available Monday to Friday 8.30am – 4.30pm
Not a crisis support service

ELIGIBILITY:

- * Anyone that has been directly or indirectly impacted by a road crash in WA can access the service, regardless of when the incident occurred, including:
 - people bereaved by road crashes
 - people injured in crashes
 - Families, friends, work colleagues, unpaid carers of those injured
 - Witnesses and first responders, including emergency services personnel
 - drivers who cause crashes and their families
 - Anyone who's work exposes them to road trauma
- * Road incident occurred on a WA road OR individual is a WA resident
- * Support parents / caregivers to support their children
- * Able to support young people 13+ years, following initial consultation with parent / caregiver

REFERRAL PROCESS: Initial enquiries or to book an appointment – 1300 004 814 or admin@rtswa.org.au
For information, resources or factsheets, visit www.rtswa.org.au
No referral is required, clients may self-refer
A [third party referral form](#) is available and can be downloaded [here](#). When completed, this enables us to make direct contact with the client
Upon initial enquiry, the client will be assisted to the relevant service they are seeking
All new counselling inquiries will be booked in for a 30min phone consultation (appointment offered within 2 business days) to assist with immediate psychological needs and determine if right service for them and / or assist with referral pathway
There is no limit to the number of counselling sessions for road trauma

CONTACT: **Christine Smith** – General Manager Recovery Support
Ph: 08 6166 7688 / 0458 890 002
E: csmith@injurymatters.org.au
W: www.rtswa.org.au

Rocky Bay

Clinical Rehabilitation and quality of life focus through a wide range of diverse services (Physio, Speech, Occupational therapy, behavior support, clinical psychology, fitness officer, therapy assistants, podiatry, dietetics, support coordination, nursing, Equipment modifications, servicing/maintenance and purchase. Community disability with niche multi-disciplinary teams with neuro rehab, assistive technology services and behaviour support teams.

Provide services to early intervention and throughout the life span with a wide range of conditions and funding streams

Support families in state-of-the-art gym, treatment rooms and hydro-therapy pool, in the home, school and community settings.

Supported accommodation and community support worker services including corporate team to ensure flow of services and support for customer are catered for.

ELIGIBILITY:	All ages Perth-metro wide and Geraldton NDIS, ICWA, PAYG, DSOA, Fee for Service
REFERRAL PROCESS:	1. Self-referral to customer engagement team 2. Intake meeting with Customer Engagement and Team Leader 3. Allocation to appropriate team and therapist 4. Services commence
CURRENT CAPACITY:	** Dependent on hub at time of review Physiotherapy – 4 weeks Occupational Therapy – 8-10 weeks Speech Pathology – 4 weeks Other services – enquire with customer engagement
CONTACT:	Simon Martelli – Business Services Development Manager E: simon.martelli@rockybay.org.au

Explorability Inc

Explorability provides an individual advocacy service for people with disability, their families and carers throughout WA in housing, DSP, NDIS, etc
They also provide advocacy outreach service in the Perth metro area for people with disability with complex needs who find it difficult to connect with mainstream services and are primarily experiencing or at risk of homelessness or vulnerable isolated.

ELIGIBILITY:	Up to 65yrs State funded Have a disability
REFERRAL PROCESS:	Self-referral Referral form on website (https://www.explorability.org.au/contact-us)
CURRENT CAPACITY:	Priority based waitlist
CONTACT:	Kelsie (intake) PH: 1800 290 690 E: referral@explorability.org.au

Therapy Focus

Community and centre-based specialist neurological services – Occupational Therapy, Physiotherapy, Speech Pathology, dietetics, Psychology / counselling
Specialist assistive technology and home modifications, continence
Post discharge & ongoing support
Metro and southwest or teletherapy

ELIGIBILITY:	Neuro disability All ages
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Live in Perth metropolitan area or South-west WA
NDIS, ICWA, Workcover or private funding

REFERRAL PROCESS: 1. Customer self-referral; Support Coordinator or ICWA
2. Meet with Customer Liaison team and Clinical Team leader
3. Allocate to Clinician/s with expertise, suitable location (or 23 sites)

CURRENT CAPACITY: Location specific - 4 areas.
South-west WA, Bayswater N/E Mandurah and Fremantle

CONTACT: **Danelle Milward** - Clinical Manager
E: danelle.milward@therapyfocus.org.au

RUAH Community services

Provide support to people experiencing homelessness, family & domestic violence &/or mental health issues. Mental health is psychosocial recovery approach

ELIGIBILITY: Mental health diagnosis
Mental health referral, GP plan
Maybe homeless, experiencing family & domestic violence

CONTACT: **Mark Slattery** – Executive Manager of Services
E: mark.slattery@ruah.org.au

Connectivity

Working to improve lives of people with traumatic brain injury, including concussion, through 6 main areas:

- Raising awareness of TBI
- Improving Outcomes: source and disseminate best practice advice to clinicians / health workers
- Supporting people: as above but for people and carers
- Connecting community: connect people with resources
- Sustainable research: support capacity for long-term research
- Standardised care: promote best practice

ELIGIBILITY: Traumatic Brain Injury, including concussion (patients & families)
Any age, location
Researchers, treating clinicians

REFERRAL PROCESS: Email: marketing@connectivity.org.au

CONTACT: **Naomi Fuller** – Marketing & Communications
E: marketing@connectivity.org.au

Stage: COMMUNITY SERVICES – Private Rehabilitation Provider

Aruna Rehabilitation Service

Our purpose is to provide a holistic rehabilitation service in the private sector, as an alternative avenue for people in their recovery journey. In Acquired Brain Injury (ABI) rehabilitation we explore a patient's pre-injury situation and help them to identify and achieve rehabilitation goals and rebuild their lives. We have a collaborative, interdisciplinary approach to rehabilitation. Our clinicians are all experienced in both the public and private sectors and have a deep understanding of ABI. A rehabilitation medicine physician coordinates the care of each patient, and we work with external specialists and our trusted allied health colleagues to ensure that our patients achieve an optimal quality of life, and a life with dignity and meaning.

We provide face to face, telephone, or videoconference-based consultations.

Our team consists of:

Rehabilitation Physicians
Neuropsychiatrist
General Practitioner; and
Practice Manager

Soon to be joining our team are Support Coordinator / Social Worker and Physiotherapist.

ELIGIBILITY: 16 years and over

REFERRAL PROCESS: manager@arunarehab.com.au

CURRENT CAPACITY: unlimited

CONTACT: **Mrs Lorraine Lydon** – Practice Manager
E: manager@arunarehab.com.au
P: 08 6400 6090 / 0418 498 805
W: <https://arunarehab.com.au>

Mindlink Psychology (West Perth)

Statewide neuropsychological and psychological services provided by evidence-based practitioners for people living with consequences (cognition, behaviour, social) of a brain injury - to increase their understanding, cope and live with their brain injury and to increase their quality of life

ELIGIBILITY: All age groups
NDIS (approved provider)

REFERRAL PROCESS: online referral form (<https://mindlink.com.au/referrals>) – referral preferred

CONTACT: **Pascalie Bosboom** - Consultant Clinical Neuropsychologist | Director
E: pbosboom@mindlink.com.au
W: <https://mindlink.com.au/>

Solutions Health Psychology Group

ABI and Neurology specific psychology services delivered by clinical Neuropsychologists with extensive experience in the public and private health systems and state rehabilitation psychology services. Clinical Psychology services include Psychotherapy assessment and treatment for mood difficulties, adjustment, grief & loss, depression, functional neurological disorder, pain management, anxiety, and trauma.

Clinical Neuropsychology services include Cognitive assessment and rehabilitation, Positive Behaviour Support programs, Training for carers and support workers, development of customised support plans. Metro wide service.

ELIGIBILITY: Adults (16yrs+); couples; carers
Funding: private, ICWA, workers comp, NDIS, Medicare rebates

REFERRAL PROCESS: Self-referral, GP referral or specialist referral

CURRENT CAPACITY: Waitlist 6-8 weeks on average, dependent on clinician and type of service required

CONTACT: **Jarred Munro** – Director and Principal, Clinical Psychologist
E: jarred@solutionshealthpsychology.com.au
Amanda Chng, PhD – Clinical Psychologist
E: amanda.shpg@iinet.net.au
E: reception@solutionshealthpsychology.com.au
W: www.solutionshealthpsychology.com.au

Movement Results Neurological Rehabilitation

Clinic in Guildford and mobile (max 20mins radius) in-home service

Acquired Brain Injury (ABI), Multiple Sclerosis, stroke, any neurological conditions requiring physiotherapy assistance

Work on maximizing opportunities for movement alongside family members and support workers

ELIGIBILITY: NDIS, ICWA and private funding
18 years+

REFERRAL PROCESS: Self-referral/GP/ICWA/Support Coordinator

CURRENT CAPACITY: Short waitlist - email / phone to check

CONTACT: **Nicky Bushell** – Physiotherapist
E: movementresultsrehab@gmail.com

Connect Case Management

Case management services for people across the lifespan.

Support Coordination & Specialist Support Coordination for NDIS

ELIGIBILITY: People with ABI
Funding: private, NDIS, ICWA

REFERRAL PROCESS: Self-referral, GP, hospital, ICWA

CURRENT CAPACITY: Yes

CONTACT: **Amanda Halfpenny** – Managing Director
E: info@connectcasaemanagement.com

Alison Self OT services

Home-based rehabilitation

Cognitive rehabilitation for children, adolescence, adults & older people

Intervention for people with recent – older injuries

ELIGIBILITY: Cognitive dysfunction as a result of Acquired Brain Injury (ABI)
Age 8 years+
Funding: private, NDIS, workers compensation

REFERRAL PROCESS: Self-referral, GP, hospital, etc

CURRENT CAPACITY: for clinical intervention / capacity building

CONTACT: **Alison Self** – Occupational Therapist
E: alisonself@inet.net.au

Embark Physio

Mobile Physio service in the Perth metro area working with people living with neurological disability (eg: brain injury, Parkinson's Disease). Embark also runs Neuro Paddle, a paddle boarding class for those living with a neurological disability to help build and/or maintain physical health in a sustainable and fun way.

ELIGIBILITY: 16+ years +
All neurological disabilities
Funding: NDIS (registered provider), ICWA, medicare, private, health insurance

REFERRAL PROCESS: Online enquiry (<https://embarkphysio.com.au/contact/>)
Call 0450 594 416
Email: info@embark.com.au

CURRENT CAPACITY: Variable – please get in touch to discuss current capacity

CONTACT: **Nicole Lagesse** – Director / Physiotherapist
E: nicole@embarkphysio.com.au

The Rehabilitation Collective

Rehabilitation services for people with neurological disability.

Home-based service (mobile) within Perth metro area and telehealth for clients in regional areas

Focusing on enhancing independence and achieving client determined goals.

ELIGIBILITY: 16 years+
All neurological disabilities
Funding: NDIS, ICWA, private, Medicare, private health

REFERRAL PROCESS: Call 0403 262 478 or email Carlo (below)
Online enquiry (<https://www.therehabilitationcollective.com.au/>)

CURRENT CAPACITY: Variable although no waitlist is maintained. If no current availability, can attempt again in 6 weeks

CONTACT: **Carlo Divita** – Director / Senior Occupational Therapist
E: carlo@therehabilitationcollective.com.au

On-Track Psychological services

Located in Mt Lawley however will see clients living throughout WA, Australia and internationally
Neuropsychological assessment – can and have provided reports for NDIS applications and Disability Support Pensions

Also provide Clinical Psychology exclusively for people with ABI / TBI and families

No other referrals

Particular interest & experience with indigenous, refugee, and CALD backgrounds

ELIGIBILITY: Paediatric (8+), adult and older adult

REFERRAL PROCESS: Call 9271 3914
Email: admin@ontrackpsy.com.au
Book online [here](https://www.halaxy.com/book/on-track-psychological-services/location/4369110) (<https://www.halaxy.com/book/on-track-psychological-services/location/4369110>)

CURRENT CAPACITY: Waitlist for clinical psychology appointments
Neuropsychological assessments – March 2022

CONTACT: **Karen Brooker** – Clinical Neuropsychologist and Clinical Psychologist
E: karen@ontrackpsy.com.au

Neuro Outcomes

Mobile – servicing coastal strip City Beach - Rockingham
Highly experienced neurological and vestibular physiotherapy

Home, community, gym, pool

ABI & TBI, Stroke, Parkinson's, TBI, MS

ELIGIBILITY: 18 years +
NDIS (approved provider), private, ICWA, private health, compensable patients

REFERRAL PROCESS: Online enquiry form (<https://www.neurooutcomes.com.au/contact-us>)
Call 0407 070 802
Email: emma.kelly@neurooutcomes.com.au

CURRENT CAPACITY: 1-2 new clients every 6 weeks. No waitlist – call / email for availability

CONTACT: **Emma Kelly** - Neurological Physiotherapist
E: emma.kelly@neurooutcomes.com.au

Yellow Door Therapy Services (Occupational Therapy Services)

Home-based OT services - mobile service in Perth metro &/or telehealth for other areas
Recent and longer-term ABI including concussion, also progressive neurological, spinal cord injuries
Address all Activities of Daily Living (ADL's) including return to work
Physical, cognitive, sensory and behavioural domains

ELIGIBILITY: 16 years+
Funding: NDIS (approved provider), ICWA, private, workers compensation, medicare, health insurance

REFERRAL PROCESS: Call 0422 918 326
Email: admin@yellowdoortherapy.com.au
Online enquiry / referral form (<http://www.yellowdoortherapy.com.au/contact-us/>)

CURRENT CAPACITY: Timeframes vary. Call for up to date information

CONTACT: **Melissa Hitchcock** – Occupational Therapist / Director
E: admin@yellowdoortherapy.com.au

Neurolink Physiotherapy

Physiotherapy service – Vestibular Rehabilitation and high-level neuro for people with brain injury, Parkinsons, etc. In clinic and some home visits

ELIGIBILITY: Teenager +
Funding: private, NDIS (approved provider), ICWA

REFERRAL PROCESS: self-referrals, ICWA
Call 6202 8282
Email: rachel@neurolinkphysio.com.au
Online enquiry / referral form (<https://www.neurolinkphysio.com.au/contact/>)

CONTACT: **Rachel Forlonge** – Senior Physiotherapist
E: rachel@neurolinkphysio.com.au

Nervana Chiropractor

Private practice based in Yokine.
Patients with chronic pain, mild – moderate ABI
Assess and manage spinal issues through non-surgical and non-pharmaceutical means
A functioning spine is important for neuroplasticity
We do our own assessments including consultation, chiro, neuro, ortho exams, onsite digital x-ray, surface EMG, HRV and thermograph

ELIGIBILITY: 7- 94 years
no funding (not NDIS registered)

REFERRAL PROCESS: primary health practice
basic letter of referral, self-referral

CURRENT CAPACITY: 1-3 week waitlist.

CONTACT: **Craig Foote** – Co-founder / Chiropractor
E: craigfoote@nervana.com.au

Active Linc

Physiotherapy, Occupational Therapy and Support Coordination
In clinic, community, or home visit
SCI, stroke, ABI & neurological conditions

ELIGIBILITY: Funding: private, NDIS, MVA

CONTACT: **Tanika Wallwork**
E: bennell.tanika@hotmail.com

Neurotherapy Services (Occupational Therapy)

Neuro rehab & capacity building OT services for people with brain injury who are ready to engage, family members and carers.
Targeted cognitive rehab and return to work
Upper limb rehab
Pain management strategies

CONTACT: **Robyn Emmanuel** - robyn@neurotherapyservices.com.au

Mindset Neurological Physio (sole trader)

Provides Neuro-specific physiotherapy rehab in the context of someone's home, community & surrounds.
Home-based service only
Utilises an integrated approach to Rx – tailored to individuals needs

ELIGIBILITY: Adults with ABI

CURRENT CAPACITY: 3–4-month waitlist fluctuates based on location

CONTACT: **Rod Mejias** – Senior Physiotherapist
E: info@mindsetneurophysio.com.au

Stage: COMMUNITY- Government & other

State Head Injury Unit (SHIU)

Statewide specialist Acquired Brain Injury (ABI) Community Rehab service for people aged 16-65yrs. Case Coordination model with access to allied health (OT, physio, SP, Clinical Psychology, Social work, Allied Health Assistant). Future – Neuropsych & Rehab Med

ELIGIBILITY: 16 – 65yrs
Block-funded (govt)
Any degenerative ABI – stroke, trauma, tumour, hypoxia, infection, encephalitis, concussion
Tumour >12 months prognosis and no active radio/chemo
If active drug/alcohol misuse, need to engage in program of support before SHIU can start
If NDIS – receiving no therapy
Workers Comp and ICWA – generally not eligible. Contact to discuss

REFERRAL PROCESS: Self-refer or health professional
Via referral form on website (<https://www.nmhs.health.wa.gov.au/shiu>) or e-referrals (hospitals)

CURRENT CAPACITY: Waitlist - approx. 2 months however have ability to prioritise on need (where possible)

CONTACT: **Miffy Durham** - Program Manager
E: miffy.durham@health.wa.gov.au
Rose Blight - Senior Clinical Coordinator
E: rose.blight@health.wa.gov.au
Unit email: shiu@health.wa.gov.au

National Disability Insurance Scheme (NDIS)

There are around 4.3 million Australians who have a disability. Within the next five years, the National Disability Insurance Scheme (NDIS) will provide more than \$22 billion in funding a year to an estimated 500,000 Australians who have permanent and significant disability. For many people, it will be the first time they receive the disability support they need.

The NDIS can provide all people with disability with information and connections to services in their communities such as doctors, sporting clubs, support groups, libraries and schools, as well as information about what support is provided by each state and territory government.

ELIGIBILITY: Under 65yrs
Live in Australia and have Australian residency
Permanent disability / impairment with substantially reduced functional capacity
Must be most appropriately funded by NDIS

For full access criteria please see [Access to the NDIS Operational Guideline](#)

REFERRAL PROCESS: Call 1800 800 110 to make an Access Request or you can complete and submit the [Access Request form](#) via email to NAT@ndis.gov.au

CURRENT CAPACITY: The Participant Service Guarantee sets clear timeframes for key NDIS processes. Click link for more: [NDIS Participant Service Guarantee](#). NDIA has commenced measuring performance against the Participant Service Guarantee metrics early where possible and will expand this reporting in future quarters. Click link for more: [Quarterly Reports | NDIS](#)

CONTACT: Call 1800 800 110 | Email enquiries@ndis.gov.au

Training in Subacute Care (TRACS WA)

We are a statewide education and training unit under the WA Dept of Health for clinicians working in subacute care. We don't provide a clinical service, but run training, including interactive workshops eg: goal setting, evidence-informed practice, person-centred care, staff health and wellbeing. We support several Communities of Practice including Stroke care, Cognitive care, NDIS-Health.

ELIGIBILITY: Our training is free to clinicians working in WA Health and available at a cost for private services. Anyone can join our Communities of Practice or access resources on our website. www.subacutecare.org.au

CONTACT: **Caroline Randles** – Unit Coordinator
E: Caroline.Randles@health.wa.gov.au

Legal Aid of Western Australia (LAWA) – NDIS External Appeals

Provides advice and legal assistance for appealing the NDIS internal review decisions to the Administrative Appeals Tribunal (AAT). This commonly involves issues such as:

- A decision that a person does not meet the NDIS eligibility criteria
- A decision not to fund certain supports in a person's plan (for individuals who are already NDIS participants)

ELIGIBILITY: NDIS applicants and participants
Perth metro however can provide tele & video appointments to regional participants

REFERRAL PROCESS: Via NDIS@legalaidwa.gov.au
Complete website application including all NDIA and AAT documents

CURRENT CAPACITY: Minor assistance program – prioritise where necessary
Legal representative – 30 days assessing. Based on capacity of the team

CONTACT: **Margaret Irvine** – Solicitor
E: Margaret.Irvine@legalaid.wa.gov.au
Mikhaila Smith – Lawyer
E: Mikhaila.Smith@legalaid.wa.gov.au